



Assisted Living Software Guide

This first-annual assisted living (AL) software guide reveals the diversity of settings in the senior healthcare and housing market. Most of the companies listed provide software systems and services to long-term care (LTC) facilities including skilled nursing facilities (SNFs), specialized Alzheimer's facilities, continuing care retirement communities (CCRCs), AL, and more. Some provide services to all-inclusive lists that incorporate nursing homes, skilled nursing, adult day-care, Alzheimer's, hospital SNFs, AL/CCRCs, group homes, rehabilitation, veterans homes, subacute care, post-acute care, and comprehensive outpatient rehabilitation facilities (CORFs).

A few of the companies develop software specific to AL as the primary and, in some cases, exclusive focus of their business. These companies are identified as providing services ****Designed specifically for AL.****

These systems typically are characterized as having "service plans" rather than "care plans." They feature assessments specific to AL rather than assessments designed for skilled nursing that have been or must be modified to suit the AL environment. Several incorporate best practices specific to AL.

The Guide will be available for your reference all year long on www.AssistedLivingConsult.com.

Abbreviations: ADLs, activities of daily living; A/R, accounts receivable; CAR, care administration record; CNAs, certified nurse assistants; EHR, electronic health record; EMR, electronic medical records; HR, human resources; IT, information technology; MAR, medication administration record; MDS, minimum data set; TAR, treatment administration record; POC, point of care; POS, point of service; PSP, personal service program.

Company Name	Web address	Mailing address	Telephone number	Brief description of services provided	MDS	e-MAR	Resident Charting	Point of Care	Nursing Flow Sheets	CNA Charting	Financial Software	Billing	Clinical Software
A.L. Wizard*	www.alwizard.com	11230 Sorrento Valley Rd, Ste 220 San Diego, CA 92121	858-457-0566	Web-based marketing, clinical, billing, and personnel software for AL.			X		X	X		X	X
Achieve Healthcare Technologies	www.achievehealthcare.com	7690 Golden Triangle Dr Eden Prairie, MN 55344	952-995-9800	Achieve Matrix: an integrated, Web-based clinical and financial package that includes EHRs, mobile resident charting, and corporate reports and dashboards.	X	X	X	X	X	X	X	X	X
ADL Data Systems	www.adldata.com	20 Livingstone Ave Dobbs Ferry, NY 10522	914-591-1800	An EHR that incorporates admissions assessments into the care plan; transfers MDS and dietary data; touchscreen wireless technology connects bedside care to billing.	X	X	X	X	X	X	X	X	X
American Data	www.american-data.com	PO Box 640 Sauk City, WI 53583	800-464-9942	Clinical and financial systems that include care plans, CNA charting, therapy, MAR/TAR/CAR, reference, scheduling, general ledger, and HR.	X	X	X	X	X	X	X	X	X
American Health Care Software	www.ahconline.com	99 Swift St, Ste 300 South Burlington, VT 05403	800-336-1776	Harmony Health Care Management System includes clinical, financial, continuum of care, HR, and payroll suites.	X	X	X	X	X	X	X	X	X

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American HealthTech	www.healthtech.net	PO Box 12310 Jackson, MS 39236	800-489-2648	Post-acute care clinical and financial Web-enabled software for LTC.	X	X	X	X	X	X	X	X	X
Care Tracker / Resource Systems	www.seecaretracker.com	140 South Friendship Dr New Concord, OH 43762	800-338-3681 Or www.resourcesystem.com	CNA documentation system with wall-mounted touchscreen. Supplements existing MDS software.	X		X	X	X	X			X
Eldermark Software	www.eldermark.com	6600 City West Pkwy, Ste 205 Eden Prairie, MN 55344	866-809-7600	Service Minder: assessments, service documentation, and billing.			X	X	X	X		X	X
Health Care Information Solutions (HCIS)	www.hcisolutions.com	1 Arlington Ave Malvern, NY 11565	800-437-0020	MDSEase: an enterprise-level fully integrated financial and clinical software suite.	X	X	X	X			X	X	X
HealthMedX	www.HealthMedX.com	5100 N Towne Centre Dr Ozark, MO 65721	877-875-1200	CareMEDX includes census management, clinical processing, billing & A/R management, scheduling and systems operations, plus EMRs, rehab and therapy, POC, workflow, and business intelligence.	X	X	X	X	X	X	X	X	X
Keane Care	www.keanecare.com	8383 158th Ave NE Redmond, WA 98052	800-426-2675	VistaKEANE includes resident account management, care management, financial management, analytics and reporting systems, and hosting options.	X	X	X	X		X	X	X	X
Lintech	www.lintechsoftware.com	1 Parker Plaza, 16th Fl Fort Lee, NJ 07024	877-454-6832	COMET is a fully-integrated solution for admissions, clinical management, billing, and financials.	X	X	X	X	X	X	X	X	X
LTCQ	http://www.ltcq.com	Lexington Office Park 420 Bedford St, Ste 210 Lexington, MA 02420	781-457-5900	LTCQ services and Web-based tools measure and manage risk, help improve MDS data integrity, provide real-time MDS feedback, and identify resident care-plan needs.	X	X							X

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MDI Technologies, Inc	www.monette.com	940 Westport Plaza, Ste0 100	Saint Louis, MO 63146	866-469-3766	Integrated Windows-based clinical and accounting software with MDS, care plans, charting and physician/pharmacy orders, plus comprehensive accounting.	X	X	X	X	X	X	X	X
Momentum Healthcare	www.momentumhealthcare.com	750 Old Hickory Blvd, Ste 1-100	Brentwood, TN 37027	877-231-3836	Clinical, dietary, business, and decision support systems. Tracks resident care history and transfers between facilities, manages cash flow, and produces reports.	X	X	X	X	X	X	X	X
Move-N Software Inc*	www.move-n.com	2700 – 3 Brown Trail	Bedford, TX 76021	817-282-7300	Windows-based integrated software for census and revenue building, clinical and staffing, PSP–mobile (wireless POC), billing and A/R, multicompany manager, consolidated reports, and graphs manager.		X	X	X		X	X	X
PALs Software*	www.palssoftware.com	3001 E First St	Duluth, MN 55812	877-724-7257	Executive and management tracks for resident records, agreements, service plans and delivery, medication management, supervision and MD orders, scheduling, regulatory compliance, business management, billing, and marketing.		X	X	X	X	X	X	X
QuickCare	www.QuickCare.com	3801 Parkwood, Ste 300	Frisco, TX 75034	800-259-7633	QC3net: integrated LTC software for detailed resident-specific care plans, facility Medicare claims, and enterprise security.	X	X	X	X	X	X	X	X
REPS Software*	www.idealsoft.com	2803 W Busch Blvd, Ste 201	Tampa, FL 33618	813-935-4465	A Web-based integrated solution for resident assessment, senior care management, and inquiry and referral source tracking.		X		X			X	
Residex Software.com*	www.residexsoftware.com	8066 Bluebill Lane	Lino Lakes, MN 55014	651-482-8828	AL software solution for care and medication management, assessment and incidents, prospect and waiting lists, activities, and housing and rentals. Staff scheduling coming soon.			X	X	X	X	X	X
RH Positive Computer Systems	www.rhpositive.com	246 E Campus View Blvd	Columbus, OH 43235	800-662-7991	Clinical packages that support care planning.	X		X	X	X	X	X	X
SeniorInsight	www.seniorinsight.com	3451 Zuni St	Denver, CO 80211	866-248-4845	AL-Insight™ software with features for administration, resident services, nursing, and marketing.		X	X	X	X	X		X

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Brief description of services provided

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						X	X	X

Vigilan*
 www.vigilan.com
 9375 SW Commerce Circle
 Wilsonville, OR 97070
 800-443-1127

AL software for lead management, automated service plans from current assessments, training management, staff scheduling, and billing.

*Designed specifically for AL.

Online Training and Education

Silverchair Learning Systems
 www.silverchairlearning.com
 866-805-7575

Online training and education of senior care staff.

Upstairs Solutions
 Skokie, IL 60077
 866-763-4500

Online training courses specific to AL. Courses cover abuse and neglect, activities of daily living, administrative, compliance dementia, dietary, falls, and more.

Application Service Providers

CareCentric, Inc.
 www.carecentric.com
 Overlook II
 2839 Paces Ferry Rd, Ste 900
 Atlanta, GA 30339
 800-254-9872

Complete back-office and IT outsourcing—all at a manageable monthly fee. Includes billing and collections, payroll, A/P, cost reporting—and more. IT services include application hosting, operations monitoring and disaster recovery.

Virtual Care Provider, Inc (VCPI)
 www.vcpi.com
 111 W Michigan St
 Milwaukee, WI 53203
 866-407-6377

Technology to support facility conversion and acquisition, manage cash flow, support basic IT needs, and outsource noncore business functions.

Prime Care Technologies
 www.primecaretech.com
 925 North Point Parkway, Ste 120
 Alpharetta, GA 30005
 866-871-2888

Hosting, wireless, remote access, enterprise software, networking, and system integration and hardware.

“ Before you contradict an old man, my fair friend, you should endeavor to understand him. ”

– George Santayana
 US (Spanish-born) philosopher (1863 - 1952)